

No remote keyboard control of DVR

Applies to: Vi-K1, Vi-K2 or a Vk-2 (remote keyboard)

If when you select a different camera on a Vi-K2 or Vi-K3 keyboard and the LED/LCD display changes but the monitor screen does not:

Try the following steps:

- ♦ First check that the Cat-5 cable is plugged into the OUT of the keyboard, as this is data output from the keyboard.
- ♦ Check the other end of the Cat-5 cable is plugged into either the MAIN or one of the SPOT ports of the DVR.
- ♦ Make sure the CAT5 cable is *not* a cross-over cable. Try another cable.
- ♦ Check that the unit number set in the DVR configuration is "Master" (i.e. 1) or that you have specified the correct unit number on the keyboard. In the case of a Vi-K1, press ALT and 1,2,3 etc to select units 1,2,3 etc.
- ♦ Try testing with a shorter length of Cat-5 by moving the remote keyboard to the DVR.
- ♦ Otherwise you may have a fault with the equipment, this will need to be sent back for repair.