

VDC/VDM DVR noise issues

Applies to: VDC/VDMs DVR's

If the DVR becomes noisy after they have been installed for a long period of time check the following:

- ♦ The fans can become fairly noisy after a long period of time. They are in a product that is running 24 hours 7 days a week, often in a dusty environment. If the fans are making a noise it is possible to replace them to resolve the problem. See below for replacement service parts.
If the drive trays have 2 Led's on the left hand side then the fans will be behind the tray. By unlocking and pulling out the tray you should be able to see the fans. If the tray has a flat lock instead of a round lock the fans are in the front of the tray.
- ♦ The hard drives can also become noisy and a clicking noise can occur. If this happens replace the drive. See below for replacement service parts.
- ♦ If the functionality of the machine seems different or is running very slow then the drive(s) could be failing or about to fail. If whilst pressing keys it takes a long time to respond this is may be a drive problem and will need replacing. See below for replacement service parts.
- ♦ On older machines it is not always possible to replace the drives or fans with the same parts as the parts are no longer available. If this is the case, you may be able to upgrade to a new style bays/trays that support SATA hard drives.

Replacement service parts:

These are available from <http://www.oceansystems.co.uk/products.asp?cat=8>